



When a patient goes home, who's checking on the house?

You see it all the time. Someone is safe enough to go home and doesn't need full-time care, but the family lives three states away. The rug is still curled, the bathroom is dark at night, and nobody has pressed the medical alert button since it was installed.

That's the gap I work in. I visit older adults who live on their own in St. George, Santa Clara, Washington, and Hurricane, look at what's changed, and send the family a clear written update. When something needs your team or their doctor, I tell them.



Jenell, owner. Certified Senior Home Safety Specialist®, CDC STEADI fall prevention training, about 10 years in medical alert emergency dispatch, EMD and CPR certified.

Good times to refer a family

- Going home after a fall, surgery, or a hospital or rehab stay
- Lives alone and the family is out of the area
- Has a medical alert that no one has tested in a while
- The family isn't sure the home is still safe, but full-time care isn't needed
- Snowbirds leaving a home empty for the season

What I don't do

Red Desert Check-In is non-medical. I don't provide hands-on care, medications, transportation, or emergency response. I don't sell products, do repairs, or take referral fees. Families get honest observations, and your plan of care stays yours.

Services

- **After a Fall or Hospital Stay** \$265
Fall-focused home safety assessment, a medical alert test, and two follow-up check-ins scheduled around recovery.
- **Home Safety Assessment** from \$175
240-point, room-by-room walkthrough with a same-day written report.
- **Test & Connect** from \$49/mo
Regular 30-minute visits with a well-being check and a medical alert button test.
- **Check-In** \$70
One visit, up to 60 minutes, with a written update for the family.
- **Seasonal Home Watch** from \$120/mo
Checks on an empty home with a photo report after each visit.

How a referral works

1. Give the family my number or website, or call me with their permission.
2. I set up a free 15-minute call with the family to see what they need.
3. After each visit, the family gets a written update. With their okay, I can keep you in the loop too.



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Non-medical support only. Not a medical, home health, or emergency service. In an emergency, call 911.